Plan Confidence Corporation - Relationship Summary March 2021

Plan Confidence Corporation, (PC) is registered with the Securities and Exchange Commission (SEC) as an "internet only" investment adviser firm. We feel that it is important for you to understand how our investment advisory services and fees are structured in order to determine whether our investment advisory services are right for you. Under SEC Investment Advisers Act Rule 203A-2(e), an "internet only" investment adviser cannot have personnel elaborate or expand upon the investment advice provided by its interactive website. An "internet only" investment adviser's interactive website must provide advice through computer-based models or applications based on personal information supplied by the client. Free and simple tools are available to research firms and financial professionals at Investor.gov/CRS, which also provides educational materials about broker-dealers, investment advisers and investing.

□ Non-affiliated registered investment advisers that have Co-Adviser agreements with us may provide advice to clients, assist clients in determining whether the Plan Confidence[™] services are appropriate, and assist clients in establishing and maintaining Plan Confidence[™] accounts. A Co-Adviser may also provide other investment advice to clients. A complete description of their services is described in their Form ADV Part 2A Disclosure Brochures.

□ In addition, non-affiliated registered investment advisers may lease our software and utilize the Plan Confidence[™] platform to provide their own non-discretionary, personalized investment advice. A complete description of their services is described in their Form ADV Part 2A Disclosure Brochures.

What investment services and advice can you provide me?

We created "Plan Confidence[™]" as our online investment advisory services. Plan Confidence[™] allows Clients to receive illustrative asset allocation models that are available investment options within a Client's universe of investment options. Each Client will be provided an asset allocation model designed for a Client's unique risk profile. Plan Confidence[™] services do not analyze, recommend or provide non-discretionary trading on any individual securities, Target Date funds, Asset Allocation model portfolios or company stock investment options. Plan Confidence Corporation offers three levels of service:

□ "Do It Yourself" – Non-Discretionary, personalized investment advice with the use of five strategic models and three semi-tactical models. You must trade your own account.

 \Box "Do It For Me" – Non-Discretionary, personalized investment advice with the use of five strategic models and three semi-tactical models. You review the advice and authorize us to place the trades. We utilize the services a third-party Order Management System (Feex) when we place trades for your account.

□ "SaaS Lease" – Non-Discretionary, personalized investment advice through non-affiliated registered investment adviser (non-affiliated RIA) firms. Each RIA firm may use the five strategic models and three semi-tactical models as provided by us. RIA firms will also be able to program the Plan Confidence software with their own unique models.

For additional investment advisory services information, please see our Form ADV, Part 2A Disclosure Brochure (Items 4, Advisory Business, 5 Fees and Compensation and 7 Types of Clients) or click here for a copy or go to www.adviserinfo.sec.gov.

Conversation Starters: How will you choose investments to recommend to me? What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean? **Our Response:** We are an "internet only" investment adviser so we cannot have personnel elaborate or expand upon the investment advice provided by our interactive website. An "internet only" investment adviser's interactive website must provide advice through computer-based models or applications based on personal information supplied by the client. We will map a "model" (conservative, aggressive, etc.) to the available investment options chosen by your employer. The software was created by a software developer and financial adviser (Kevin Clark) with securities industry experience since 1997. Kevin Clark is a Dalbar Registered Fiduciary (RF[™]) and holds a series 65 license. This means that he has the experience, proper registration and education to provide you advice for your plan(s).

What fees will I pay?

□ "Do It Yourself" Non-Discretionary Service Fee – Reoccurring monthly fee of no more than 1.00% / 12.
□ "Do It For Me" Non-discretionary Service Fee – Reoccurring monthly fee of no more than 1.25%/12.

□ "SaaS Lease" Non-Discretionary Service Fee - Plan Confidence Corporation collects a fee from each non-affiliated RIA for our service. However, the non-affiliated RIA firm may utilize the Plan Confidence Corporation's fee billing system through Stripe. This is an optional service, and each non-affiliated RIA firm may set their own monthly fee which Plan Confidence Corporation will collect as a courtesy for non-affiliated RIA firm

You may incur certain fees, charges and cost imposed by third parties other than our firm in connection with Plan Confidence[™]. You will pay our fees whether you make or lose money on your investments. Fees, other charges and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. For additional information on investment advisory fees, please see our Form ADV, Part 2A brochure Items 5. Fees and Compensation.

Conversation Starters: What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

Our Response: When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. We make money by offering our services directly to you or through non-affiliated Registered Investment Advisor firms who pay us a monthly "software lease". At the same time, the way we make money creates some conflicts with your interests. Here are some examples to help you understand what this means.

Ways We Make Money and Conflicts of Interest.

We do not recommend broker-dealers or custodian to our clients. We do not receive any outside compensation from third parties. We only receive compensation through Plan Confidence[™] service fees and our "software lease". More detailed information about our conflicts of interest can be found in Items 4, 10, 11, 12, and 14 of our Form ADV Part 2A disclosure brochure. For additional information, please see our Form ADV, Part 2A brochure by clicking here for a copy or go to <u>www.adviserinfo.sec.gov</u>.

Conversation Starters: How might your conflicts of interest affect me, and how will you address them? How do your financial professionals make money?

Our Response: Our one financial professional is compensated by the revenues generated from client fees and software leases. This activity creates a conflict of interest. Information about the compensation received by us, and our financial Professional, and any related conflicts of interest are outlined our Form ADV Part 2A and our financial professional's Form ADV Part 2B.

Do you or your financial professionals have legal or disciplinary history?

No, neither PC nor PC's financial professional have any disciplinary or legal disclosures in a Form ADV (Item 11 of Part 1A or Item 9 of Part 2A) or Form BD (Items 11A-K) or Items 14 A-M on Form U4, Items 7A or 7C-F of Form U5. Visit Investor.gov/CRS for a free and simple search tool to research us and our financial professionals.

Conversation Starters: As a financial professional, do you have any disciplinary history? **Our Response:** No, see response above.

Additional Information

If you would like additional, up-to-date information, a copy of this Form CRS disclosure or our other disclosure documents, you may call us at 312-373-0772, e-mail us at <u>kevin@planconfidence.com</u>, or visit our website at <u>www.planconfidence.com</u>.

Conversation Starters: Who is my primary contact person? Who can I talk to if I have concerns about how this person is treating me?

Our Response: We are an "internet only" investment adviser so we cannot have personnel elaborate or expand upon the investment advice provided by our interactive website. An "internet only" investment adviser's interactive website must provide advice through computer-based models or applications based on personal information supplied by the client.